

13 August 2020

## Letter from the Chairman

Dear Member,

### **2020 Annual General Meeting (AGM) Monday, 14 September 2020 – have your say**

I am pleased to enclose the Notice of Annual General Meeting (AGM), along with our Members' Review for Kent Reliance Provident Society Limited (the Society) for the financial year ended 31 December 2019, which are also available on our website [krps.com/agm](http://krps.com/agm). The AGM will be held electronically as a closed meeting on Monday, 14 September 2020 at 11am.

**This means that as a result of the current outbreak of Coronavirus (COVID-19), and in line with the latest restrictions on public gatherings imposed by the UK Government, Members will not be able to attend in person at the AGM. The Society will make arrangements to ensure that the meeting is held in line with the legal requirements. You are encouraged to vote by submitting a Form of Proxy in advance of the AGM.**

If you have any questions that you intended to ask at the AGM, please email them to [company.secretariat@osb.co.uk](mailto:company.secretariat@osb.co.uk) in advance of the meeting.

Since the last AGM, the Society has continued to promote the best interests of its Members, and to fulfil its role of customer champion within the operations of OneSavings Bank plc (the Bank). The Society also retains a small shareholding in the Bank.

Members have been actively engaged in providing their views through the Society's customer portal on a range of issues, as well as participating in a number of face-to-face meetings. I am pleased to report that the Bank has paid dividends to its shareholders, with the Society receiving an estimated £178,000 (before tax) during 2019.

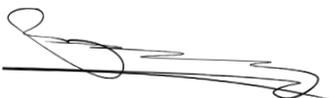
The Board has once again considered the potential uses of this income (which equates to approximately 50p per Member before distribution costs). In line with the values of the Society, a motion is being put before Members at the AGM to decide what action to take. Members will be asked to consider two options:

- a. To donate the monies received to the Kent Community Fund for distribution to good causes throughout Kent (a panel of Members have awarded donations to over 50 worthy causes since the last AGM); or
- b. To use the proceeds (net of tax) to purchase additional ordinary shares in the Bank.

You can participate by submitting a Form of Proxy, which is enclosed. I encourage you to complete, sign and return the Form of Proxy to ensure we receive it by 11am on 12 September 2020. You can also vote online by 11am on 12 September 2020, which is easy, safe and secure and you will receive an instant acknowledgment.

You will be able to download the full 2019 Annual Report and Accounts from our website [krps.com](http://krps.com) as of 13 August 2020. If you have a query relating to being a customer please e-mail [mail@krbs.com](mailto:mail@krbs.com) or telephone **0345 122 1122**. You may not use any electronic address provided in this letter to communicate with the Society for any purpose other than those expressly stated.

Yours sincerely,



**Andy Golding**  
Chairman and Chief Executive Officer

**FURTHER DETAILS ABOUT VOTING ARE  
ON THE BACK OF THIS VOTING FORM**